

AI Advisory Innovation Accelerator

Your pathway to innovation: ideate, identify & securely deploy AI solutions with NeuraFlash

How the program works

- Innovation workshop to understand contact center automation use cases
- Enterprise data readiness analysis
- Baseline KPIs & success criteria for AI-powered enhancements
- Deliver future state architecture & solution design
- Provide actionable roadmap with implementation timelines & cost

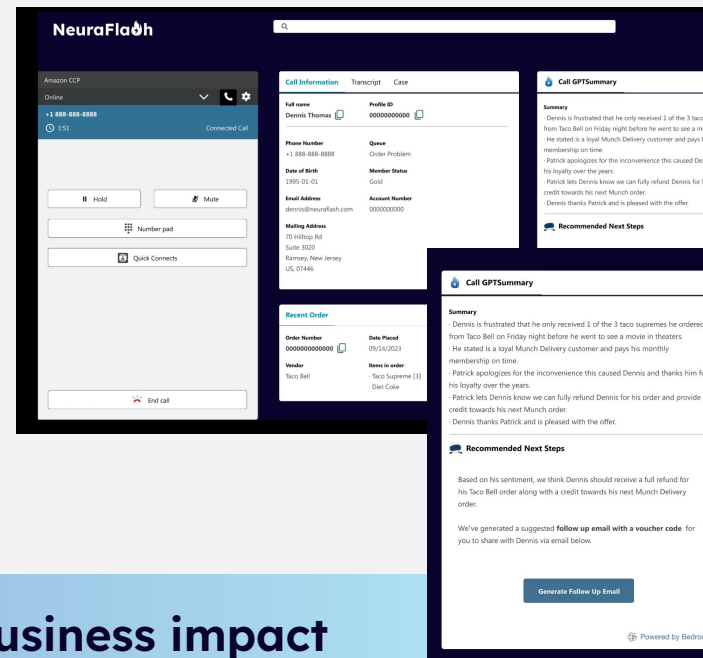
Optional add-on: *Execute small POC for specific use cases*

Good fit use cases

- Summarizing Conversations
- Suggesting Replies
- Composing Email Content
- Auto-Creating Knowledge Articles
- Querying Data with Natural Language
- Up-leveling Chatbots
- Streamlining After Call Work
- Augmenting Self-Service Options

Business impact

- Increase First Contact Resolution
- Decrease Average Handle Time
- Increase Agent/Rep Efficiency
- Increase CSAT
- Increase Content Creation
- Increase Conversational Data Sharing
- Increase Sales/Service Self Service
- Decreased Call Volume



***Up to \$60k available** in AWS Funding on applicable workloads

Bring the power of Gen AI to your Contact Center today!

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